

Customer Referral Program Terms and Conditions

- 1. Ediston Homes offers you as an Ediston Homes home owner the opportunity to participate in its referral program.
- 2. Ediston Homes reserve the right to amend or terminate the Promotion at any time, for and reason.
- 3. The Program is administered by Ediston Homes.
- 4. Referrers are bound by these Terms and Conditions by participating in the referral promotion.
- 5. By participating in the referral promotion, Referrers agree to use the Promotion in the manner specified in these Terms and Conditions.

Ediston Homes reserve the right to modify or amend at any time these Terms and Conditions. We reserve the right to disqualify any Referrers from participation in the Promotion at any time at our sole discretion, including without limitation if he/she does not comply with any of these Terms and Conditions or otherwise fails to comply with any applicable laws.

Children.

No part of the program is directed to persons under the age of 18. IF YOU ARE UNDER 18 YEARS OF AGE, YOU MAY NOT USE, ACCESS OR PARTICIPATE IN THE PROGRAM AT ANY TIME OR IN ANY MANNER.

I. How the Promotion Works

A. Promotion Participation, Generally

To participate in the Promotion, Referrers should visit <u>https://edistonhomes.com/refer-a-friend</u> and follow the on-screen instructions to refer friends or colleagues to the program by entering their contact information in the relevant fields.

Individuals who receive a referral via a Referrer are "Friends" (or, singly, a "Friend"). An "Eligible" Referrer who is fully compliant with these Terms and Conditions may receive "The Reward(s)" for every "Qualified Referral" (all terms in quotes to be understood as defined below).

By participating in the Promotion, a Referrer represents that he or she has their Friends' prior consent to provide their contact information.

B. Eligible Referrer

To be "Eligible," a Referrer must:

- 1. Be a legal house owner of an Ediston Home at Printers Place, Paisley
- 2. Be at least 18 years old.

C. Making a Referral

A Referrer must register at edistonhomes.com/refer to make a referral. Once a Referrer refers a Friend, he/she will be provided with a confirmation email and will be contacted if a Qualified Referral is made by the referred Friend within the duration of the campaign.

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Referrers must respect the spirit of the Promotion by only referring real individuals who meet the requirements of these Terms and Conditions. Referrers cannot refer themselves however they should ask our sales executive information on Ediston's loyalty programme.

D. Qualified Referrals

A "Qualified Referral" means that all the following conditions are met:

- The Friend/Family member informs our Sales Executive the person making the referral at the initial point of enquiry.
- The Friend/Family member must complete the purchase of their new Ediston Home at Printers Place.
- The Friend had not previously made a purchase with Ediston Homes.

E. Earning Reward - £1000

- To qualify Purchaser must reserve their new home on or before the 28th February 2025.
- Referrer shall receive one reward of £1000 for each verified purchaser generated by Referrer.
- The reward may be redeemed in various forms in Ediston Homes sole discretion, including, but not limited to in the form of a VISA* gift card, Restrictions may apply. For example, if the Reward is in the form of a gift card, gift certificate or voucher, it may be subject to the issuer's terms and conditions.
- Payment of the £1,000 will be made after the completion date of the Ediston home purchased by the Friend/Family.

F. Verified Qualified Referrals

 Rewards are subject to verification. Ediston may delay a Reward for the purposes of investigation. Ediston may also refuse to verify and process any transaction Ediston deems, in its sole discretion, to be fraudulent, suspicious, in violation of these Terms and Conditions, or believes will impose potential liability on Ediston, its subsidiaries, affiliates or any of their respective officers, directors, employees, representatives and agents. All of Ediston's decisions are final and binding, including decisions as to whether a Qualified Referral, or Reward is verified.

G. Transfer and Value of Credit and Rewards

- The reward can have monetary value and may be redeemed for cash or vouchers.
- The reward is not transferable and may not be auctioned, traded, bartered or sold. Upon termination of the referral program or any portion thereof for any reason.
- The reward cannot be used on pre-agreed sales.
- The reward cannot be backdated.
- The reward cannot be used in conjunction with any other offer.

II. Privacy.

Referrers may participate in the Promotion made available by Ediston Homes in order to refer their Friends to Ediston Homes as potential new Ediston Homes customers. To do this, Referrers must necessarily submit personal information about themselves and their Friends, such as name and e-mail

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address information, so that Ediston can send communications to the Friends on the Referrers' behalf. The personal information will be collected, processed and used in accordance with Ediston Homes Privacy Statement, which can be found at <u>www.edistonhomes.com</u> Referrers understand that, in addition to the initial communications to Friends, Ediston Homes may also use the personal information to send to Friends additional follow-up communications on behalf of the Referrers in order to encourage or remind the Friends to make a purchase. The personal information may also be used by Ediston Homes to contact Referrers with regards to their participation in the Program and to send to Referrers additional communications from Ediston Homes.